

February 20th 2008

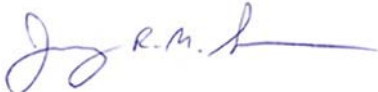
To prospective clients of Senior Solutions of Richmond,

At the time that we hired Senior Solutions to care for my mom, we had already fired two home care agencies. As with every case, my mom's is unique. She has a traumatic brain injury from a serious car accident 13 years ago that limits her mobility, her ability to make decisions for herself and creates extreme mood swings and depression. The doctors mandated 24 hour care and Senior Solutions stepped into the gap that the other companies had left. They provided the constant care that my mom needed. Because of my mom's condition though, she often wanted to go against the doctor's mandated prescriptions and directions which is where the political difficulty of our case came into play. This is where Senior Solutions performance exceeded our expectations by contacting doctors, therapists and both my brother and me whenever a problem arose that needed attention.

Eventually my brother and I realized though that after years of living in her home with the home care, my mother was still deteriorating as a direct result of her brain injury and needed more care than anyone could provide at her home. Senior Solutions was instrumental in connecting us with Guardianship attorneys, and an assisted living community that has worked out wonderfully. Senior Solutions is now working as case managers for my mom to bridge the gap between the assisted care facility and the various doctors, which is another testament to their flexibility and adaptability to each individual's case.

We feel that Nick, Janet, and all of the employees we encountered at Senior Solutions always had our mom's best interests in mind and we were lucky to have had them as our mom's caring team. I have released Senior Solutions to give out my number for anyone interested in discussing the services they offered us, so if you have any doubts about hiring them please call me so I can dispel them.

Sincerely,

A handwritten signature in blue ink, appearing to read "J. Shannon".

Jeremy Shannon